

Zack Health: Terms & Conditions

Terms & Conditions

The operator of these Terms & Conditions, and Data Privacy & GDPR, is referred to as “Zack Health”, or we/us/our in the below terms:

Operator:

- Company Name: Daniel Kristensen
- VAT Number: DK34855781
- Email: hey@zackhealth.com
- Address: Banebrinken 99, 2400 Copenhagen NV, Denmark

In the Terms & Conditions below, the wording "you", "your", and "customer" refer to the user of Zack Health's services.

Introduction

At Zack Health, we are dedicated to enhancing your health and well-being through our services. The Terms & Conditions below govern your use of Zack Health and all related services and applications, which are designed to support your health journey. By accessing or using our services, you agree to be bound by these Terms & Conditions and acknowledge that they form a legal agreement between you and Zack Health.

Service Offering

Zack Health operates in the preventive care space, offering comprehensive health checkups for employers and their employees, and individuals. We leverage digital twin technology and behavioral science to enhance individual health outcomes. Our technology combine data from laboratory tests (e.g. blood test), wearables, user-inputs, public biobanks, and research papers to offer personalized health interventions.

Intellectual Property Rights

All content on Zack Health, including software, text, images, and graphics, is owned by or licensed to Zack Health, and is protected by copyright and patent laws.

Prohibited Activities

You are not allowed to use Zack Health's services for any unlawful or unauthorized purpose, including but not limited to copyright infringement or other intellectual property infringement.

User Obligations

By using Zack Health's services, you agree to provide accurate and complete information about your health and lifestyle and to keep this information up-to-date.

In addition, by using Zack Health's services, including but not limited to, health assessments, blood collection via finger prick, health interventions, recommendations or other methods, you acknowledge and agree that the implementation of any health advice received through our services is entirely at your own risk. While we strive to provide valuable health insights, you should always seek the advice of a professional healthcare provider before making any changes to your health regimen.

No Medical Advice

The information provided through Zack Health's services is for informational purposes only and is not intended as a substitute for professional medical advice, diagnosis, or treatment. Do not ignore professional medical advice or delay seeking it because of something you have read or received from our services.

Limitation of Liability

Zack Health shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising from your use of or reliance on any services provided. This includes without limitation, any injuries, losses, or damages of any kind arising from the use of our services or content provided therein.

Responsibility for Your Account

You are responsible for maintaining the confidentiality of your account details and for all activities that occur under your account. You agree to notify Zack Health immediately of any unauthorized use of your account or any other breach of security. While Zack Health takes strong measures to ensure the security of your personal information and the integrity of our services, we cannot guarantee that unauthorized third parties will never be able to defeat our security measures or use your personal information for improper purposes. Therefore, you acknowledge that you provide your personal information at your own risk.

Liability for Account Misuse

If it is determined that your negligent or intentional actions directly cause losses or damages while using your Zack Health account, you may be held liable for those losses. Zack Health is committed to ensuring the highest level of security and support in such events, but you are urged to manage your account responsibly.

Effective Date

This policy is effective as of May 1st, 2024.